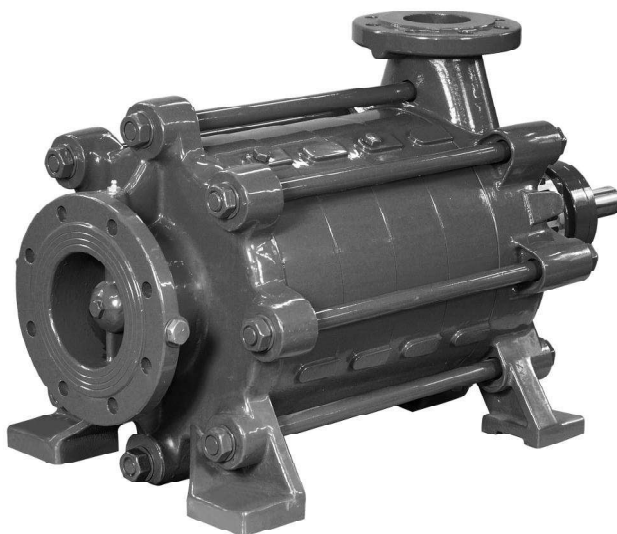




# TROUBLESHOOTING GUIDE

## XMZ MULTISTAGE END SUCTION CENTRIFUGAL PUMPS



Pump Type	: .....
Serial No	: .....
Capacity	: .....m <sup>3</sup> /h
Head	: .....m
Motor Power	: .....kW
Speed	: .....rpm



## TROUBLESHOOTING GUIDE

### H- FAULTS, CAUSES AND REMEDIES

In this section you will find operating faults which may arise, and their causes (**Table 6**), and suggested remedies (**Table 7**).

**ATTENTION**

Before remedying operating faults, check all measuring instruments used for reliability and accuracy

**Table 6**

FAULTS	POSSIBLE CAUSES
Pump doesn't deliver any water after start-up	1-5-7-10-11-13
Flow is going down or no flow at all	2-3-8-14
Driver overloaded	9-12-17-18-19-27-28
Bearings overheating	19-20-21-22-24
Vibration on pump	15-16-19-23-25
Noise level is high	4-6-26



**Table 7**

	POSSIBLE CAUSES	REMEDIES
1	There may be air existing in pump or suction pipe	Fill pump and suction pipe completely with liquid and repeat the priming procedure.
2	Ingress of air through shaft seal, suction pipe or suction port. Pump lifts liquid with air	Check for leaks in suction pipe joints and fittings. Check shaft seal if necessary increase the pressure of sealing liquid. Check the dept of suction pipe or foot valve in the liquid and if necessary increase the depth of them.
3	Air pocket in the suction pipe.	Check the slope of the suction line make sure that there is no reason for formation of air pockets
4	There is air in liquid	Suction pipe is not submerged enough creating vortex. Check liquid level in suction tank or increase the depth of suction pipe or foot valve in the liquid.
5	Too much suction lift	If no obstruction at inlet check the friction losses of suction line, larger piping may correct condition. If static lift is too high, the liquid level in the suction tank must be raised or the pump lowered.
6	Pump is working at cavitation conditions	NPSH available is too low. Check liquid level in suction tank, check suction line for excessive friction losses. Check isolating valve in suction line to make sure it is completely open. If necessary increase suction head on pump by lowering the pump.
7	Insufficient manometric head.	The actual total head is higher than that originally specified. Check the geodetic total head and friction losses in the discharge line. Larger piping may correct the condition. Check that valves are fully open.
8	Increase at total manometric head.	Check that valves are fully open. Check that there is any obstruction in discharge pipe.
9	Pump is operating at lower manometric head.	The actual total head is lower than that originally specified. Machine impeller outer diameter to size advised by supplier.
10	Reverse rotation.	Check motor rotation with directional arrow on pump casing or nameplate.
11	Speed is too low.	Check the supply voltage and frequency or motor may have open phase.
12	Speed is too high.	If possible decrease the pump rotational speed or turn down the impeller outer diameter to size advised by supplier.
13	Impeller or check valve or strainer is clogged.	Clean the impeller or check valve or strainer
14	Impeller or strainer is clogged partially.	Clean the impeller or strainer.
15	Partially clogged impeller.	Clean the impeller.
16	Worn out and defected impeller.	Replace impeller.
17	Mechanical frictions inside the pump.	Check pump rotor for any rotor obstruction or deflection.
18	Excess tightened soft packing.	Loosen the nuts of the packing gland.
19	Bad coupling alignment.	Check the coupling rubber and realign the coupling.
20	Bearing covers are too tight.	Check and make necessary modification on the cover.
21	The pumped flow is less than the minimum flow required.	Increase the flow. If necessary use by-pass recirculating valve or line.
22	Existence of excess grease.	Remove excess grease.
23	Oblique shaft.	Check the shaft and replace it if necessary.
24	Insufficient lubrication or lubricating oil/grease dirty, contaminated.	Check the amount of oil/grease. Clean the bearings and bearing housing and relubricate
25	Unbalanced rotating parts.	Check the balance of the rotating parts.
26	Pump runs out of duty range.	Check the values of operating point.
27	The density or viscosity of the liquid pumped is higher than that originally specified.	Use a more powerful motor.
28	Defects in motor.	Check any motor defects. The motor may not be ventilated properly due to a poor location.